# CHECK POINT™ | MICHAEL HILL FINE JEWELLERS

# Securing Email Infrastructure Strengthens the Michael Hill Group

| INDUSTRY | HEADQUARTERS | COMPANY SIZE |
|----------|--------------|--------------|
| Retail | Brisbane, Australia | 2,800 global employees |

## OVERVIEW

Founded in 1979, the Michael Hill Group is a market-leading jewelry retailer. With a portfolio of luxury brands and collections, the Michael Hill Group operates a network of more than 300 stores across Australia, New Zealand and Canada, with multiple international digital platforms.

## OUR SOLUTION

Harmony
Secure Users & Access

> "After a two-year cyber security transformation, Check Point's Harmony Email & Collaboration was one of the key platforms implemented. Today we are providing higher levels of security services to our people around the world. Harmony Email & Collaboration ensures every user has best in class protection from relentless phishing attempts. Our team are better placed to mitigate threats and continue to execute our operational plans and ongoing Cyber GRC strategies.
>
> *Matt Keays, Chief Technology Officer, Michael Hill Group*

# CHALLENGE

Confronted with an increasing frequency of sophisticated and targeted email phishing campaigns that consistently evaded their existing defenses, Michael Hill Group recognized the need for a more advanced and proactive security solution. This led them to seek technologies capable of mitigating AI-driven cyberattacks while offering robust protection against emerging threats.

Michael Hill embarked on a six month journey that included a comprehensive evaluation of the market's leading email security solutions, deep assessments and proof-of-concept trials to identify the most effective and adaptable option.

# SOLUTION

Michael Hill Group chose Checkpoint Harmony Email and Collaboration Suite to secure their inboxes and collaboration tools (Microsoft Teams, OneDrive, Sharepoint, etc.) across the organization. Harmony Email and Collaboration uses cutting-edge Natural Language Processing (NLP) to prevent highly sophisticated phishing attempts, protecting email from zero-day threats, compromised QR codes, and malicious attachments.

Harmony Email & Collaboration also leverages a unique technology that enables APIs to be inserted in-line, so emails get to users' inboxes only after being thoroughly inspected.

"Check Point's email security solution emerged as the clear choice. Its cutting-edge AI and machine learning capabilities not only aligned seamlessly with Michael Hill Group's technology architecture and cyber security strategy, but also defended more advanced threats from infiltrating the organization's IT environment," said Ricardo Rampersad, Former Group Cyber Security Manager, Michael Hill Group.

"Our users are now shielded from relentless phishing emails hitting their inbox. We have seen a reduction in the amount of time our now combined Cyber & TechOps teams are spending on email sourced threats and vulnerabilities allowing us to further enhance education and awareness. OpsSec have very quickly embraced the Harmony platform," said Chris Sword, Enterprise Cloud Systems Manager.

# OUTCOME

Since the culmination of the Check Point Secure Email Project in 2023, the Michael Hill Group has successfully leveraged Harmony Email & Collaboration's advanced security features to strengthen defenses against various cyber threats. Harmony Email and Collaboration's real-time threat detection and AI-driven filtering have successfully minimized spam and phishing attempts, ensuring secure communications across the company.

"Harmony Email & Collaboration's user-friendly interface and seamless integration with our existing systems have made the transition smooth and efficient," Rampersad explained. "Overall, Harmony Email & Collaboration has enhanced our email security and productivity, meeting and even exceeding our expectations."

Harmony Email & Collaboration's ability to detect abnormal email behavior allowed Rampersad to train their level 2 support team to manage by exception. Furthermore, education for end users is now more real-time due to the increase in early detections. Overall, Michael Hill has seen an increase in the volume of emails being quarantined, meaning fewer harmful emails are being delivered to inboxes.

"We're extremely pleased with how Harmony Email & Collaboration has enhanced our email security and productivity," said Keays. "One of the most substantial improvements we've seen firsthand since deployment is how it leverages AI to quickly learn email patterns across the organization. This further improves our security posture by identifying then mitigating threats before they hit email inboxes."

Check Point Harmony Email & Collaboration takes a holistic ecosystem approach to SaaS security, uncovering risky connections with APIs, plugins and more. Harmony Email & Collaboration goes beyond SaaS Security Posture Management (SSPM) solutions to automatically stop data theft and account takeover, using behavioral indicators and threat intelligence.

The Check Point solution enhanced operational efficiency by reducing the workload on Michael Hill's cyber security team. Check Point's advanced AI engines continuously adapted to the unique characteristics of the organization's email environment, enabling real-time threat detection and automated response, ultimately strengthening Michael Hill Group's overall cyber security posture.

## ABOUT CHECK POINT

Check Point Software Technologies Ltd. (www.checkpoint.com) is a leading AI-powered, cloud-delivered cyber security platform provider protecting over 100,000 organizations worldwide. Check Point leverages the power of AI everywhere to enhance cyber security efficiency and accuracy through its Infinity Platform, with industry-leading catch rates enabling proactive threat anticipation and smarter, faster response times. The comprehensive platform includes cloud-delivered technologies consisting of Check Point Harmony to secure the workspace, Check Point CloudGuard to secure the cloud, Check Point Quantum to secure the network, and Check Point Infinity Core Services for collaborative security operations and services.

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